# CORPORATE OVERVIEW

*Trigon is an information technology solutions provider, delivering enterprise-class, web-based applications to customers requiring scalable, high availability solutions.*

**PARTNERS FOR SUCCESS** (vertical side text)

## PARTNERS FOR SUCCESS

The pressures facing existing and new entrants to the communications sector are enormous in this rapidly changing, highly competitive market. Trigon has built a solid reputation by working with clients to deliver new services, as well as to provide core services in new ways. Trigon's success in providing enterprise-class solutions that bond businesses with partners, service providers, and customers in the new digital economy has resulted in repeat business with clients, as they continue to grow and change.

> *"We strive to have our clients view us as partners, and our rapid development and deployment methodologies ensure a time to market measured in weeks, not years."*
>
> Jay Engel, President
> Trigon Computer Solutions Ltd.

## REPEATABLE SOLUTION ASSETS

Trigon offers repeatable solution assets in areas key to communications sector success.

**Customer Self-Serve Website –** Includes order entry and status checking capability, plus self-administration of customer information.

**Service Availability –** Identifies whether telecommunications service(s) are available based on Postal Code.

**Number Management –** Keeps track of local telephone number inventory, including support for local number portability (LNP).

**LSR Gateway –** Delivers CLOG-5 compliant communications between Local Exchange Carriers (LECs).

**Enhanced Billing Reporting –** Graphical and statistical presentation of service usage on electronic media (CD, diskette) or through the world wide web.

**Trouble Ticketing –** Ticket entry, escalation, management, reporting.

## SERVICES

The breadth of services provided by Trigon support both strategic and tactical initiatives.

### Software Development

Trigon specializes in the design, development and deployment of enterprise-class, web-based applications to customers requiring scalable, high availability solutions. Using proven development techniques, Trigon delivers integrated software applications that are on schedule and within budget.

### Systems Integration

Trigon has the business knowledge and technical expertise to provide fully integrated software solutions. Whether starting fresh or with existing infrastructure, Trigon manages complete development projects, providing architectural, software, and integration solutions.

### Consulting

Through Trigon's consulting service, highly skilled technology management and delivery professionals are excellent resources to engage in planning your next e-Business initiative. Skills include technology planning, as well as project planning, management and execution.

### Application Support

Trigon offers professional application support services, providing extended software warranty coverage, as well as responsive assistance to procedural and technical inquiries. Support services are offered on both Trigon's quality software products and custom software development initiatives.

### Training

Onsite, instructor-led courses and training manuals are available for all Trigon products and custom-developed solutions.

## ALLIANCES

Trigon continuously develops solid working relationships with key hardware and software vendors, promoting rapid, successful e-Business deployments.